## Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people with a speech disability to make and receive phone calls. STS operators are specially trained to understand speech patterns to ensure you are understood.

To use STS, dial **711** or **866–656–2966** for English or **866–656–1842** for Spanish and provide the telephone number of the person you want to call. Instruct the STS operator to:

- repeat your words upon request
- re-voice your side of the conversation

Arkansas Relay offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless Speed Dial \*787 (\*STS)

To learn more about call processing options visit:

arkansasrelay.com/sts



## **STS Customer Service**

English: 877–787–1989 Spanish: 800–676–4290 Email: access@t-mobile.com

## Webinars are available - sign up at:

arkansasrelay.com/webinar

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