

# Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people with a speech disability to make and receive phone calls. STS operators are specially trained to understand speech patterns to ensure you are understood.

To use STS, dial **711** or **866-656-2966** for English or **866-656-1842** for Spanish and provide the telephone number of the person you want to call. Instruct the STS operator to:

- repeat your words upon request
- re-voice your side of the conversation

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Arkansas Relay offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless Speed Dial \*787 (\*STS)

To learn more about call processing options visit:

- [arkansasrelay.com/sts](https://arkansasrelay.com/sts)

## STS Customer Service

English: 877-787-1989

Spanish: 800-676-4290

Email: [access@t-mobile.com](mailto:access@t-mobile.com)

## Webinars are available - sign up at:

- [arkansasrelay.com/webinar](https://arkansasrelay.com/webinar)

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