

For more information,
visit arkansasrelay.com/profile.



Below are **two options** of filling out your Customer Profile.

- Go to t-mobile.com/trsprofile.
- Click **Register** on the top menu bar.
- Fill out your information and follow instructions.
- Make sure that you write down your new username and password.
- A confirmation email will be sent to you.

- (800) 676-3777 (TTY/Voice)
- (800) 676-4290 (Spanish - TTY/Voz)
- (877) 787-1989 (Speech-to-Speech only)
- (866) 931-9027 (Voice Carry-Over only)
- access@t-mobile.com (Email)

They are also available to answer any questions you may have.

Customer Profile

How do I get in my Customer Profile?

- 1
 - Go to t-mobile.com/trsprofile.
 - Sign in with your **username** and **password**.
If you haven't registered yet, check the section "How to Set Up your Customer Profile?" at the back of these instructions.
 - Click **Sign In**.

- 2
 - Click **Customer Profile**.

- 3
 - You are now on the Customer Profile. There are tabs on the left side that include:
 - IP Relay Numbers
 - Emergency Location
 - Frequently Dialed
 - Call Preferences
 - Notes
 - Speech-to-Speech (STS)
 - Emergency Numbers
 - Permissions
 - Personal Information
 - Account Security
 - Print

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